



Thiruthani Ravichandran

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- Masters - Software Engineering | Coimbatore Institute of Technology | 2006-2011
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Profile

15 years in enterprise software, including 10+ years across product ownership, business analysis, solution ownership, and product management, with 7+ years in formal SaaS product leadership. Experienced in building AI-enabled enterprise products across data governance, knowledge management, compliance workflows and platform integrations. Strong fit for AI solution roles requiring product discovery, roadmap strategy & ownership, advanced requirements engineering, Agile delivery, API/Platform thinking, cross-functional execution with engineering, architecture, GTM and customer teams.

Strengths

Product Strategy & Roadmaps

AI Product Management

Enterprise SaaS

Platform / Integrations / API

Product System Design

Data Driven Decisions

Data Governance

Customer Discovery & Stakeholder Management

Agile

First Principles

Tools & Frameworks

Product Strategy & Roadmapping - Aha!, Productboard

Enterprise Product Delivery - Jira, Azure DevOps, Postman, Microsoft Project

Product Analytics & Monitoring - Amplitude, Datadog, Kibana, Mixpanel, Google Looker Studio

Enterprise Systems & Customer Operations - Salesforce, Crossbeam, Freshworks, Canny

UX & Product Discovery - Figma, Balsamiq, InVision

Data & Integration Technologies - MongoDB, Algolia, IBM DataStage

AI Tools - Lovable, Replit, LangSmith (Fleet), Cursor, Claude

AI Frameworks - RAG, AI Agents

Work Experience

01/2025 – 05/2026
Chennai, India

Sr. Product Manager, BigID | AI Data Governance & Integrations

- Owned product strategy and roadmap for Metadata Exchange Hub, enabling enterprise-wide interoperability across governance and catalogs serving 40+ enterprise customers.
- Defined and shipped integration framework supporting bi-directional metadata sync, lineage propagation and policy enforcement, and reducing average customer integration time by 50% for environments processing 100K+ metadata objects across columns, labels, tags, and policy attributes.
- Defined GenAI/LLM and semi-agentic workflow opportunities for metadata intelligence automated mapping recommendations, workflow validation and minimal integration setup.
- Partnered with architecture and engineering teams on scalable platform capabilities and API-driven integrations across Alation, Collibra, MS Purview



Work Experience

02/2022 – 05/2024
Coimbatore, India

and ServiceNow CMDB.

- Performed forward-deployed product management with enterprise customers to diagnose blockers, and quantify workflow pain points.

Sr. Product Manager, Document360 (Kovai.Co) | Content Management

- Led roadmap definition and execution for enterprise SaaS platform capabilities supporting large-scale knowledge management and customer self-service ecosystems.
- Partnered with engineering leadership to balance platform modernization, technical debt reduction, and customer-driven innovation.
- Collaborated with enterprise customers to identify operational bottlenecks and prioritize scalable administration, governance, and workflow improvements.
- Generated 15% ARR growth and 20% MRR growth through successful launch and adoption of AI-powered platform capabilities.
- Reduced lead time by 23% through improved product delivery processes and cross-functional execution.
- Partnered with data science team on RAG-style AI search experiences, focusing on retrieval relevance, answer usefulness source citation, fallback behavior, and hallucination-risk reduction.
- Managed and mentored a team of product associates while driving strategic roadmap alignment.

11/2018 – 01/2022
Coimbatore, India

Sr. Business Analyst, Exterro R&D - Legal GRC Applications

- Defined product strategy and roadmap for Governance, Risk, and Compliance (GRC) platforms supporting enterprise legal and compliance operations.
- Delivered 37 enterprise feature initiatives while balancing customer demand, platform scalability, and engineering capacity.
- Developed competitive positioning, battle cards, and market intelligence assets that contributed to closing strategic opportunities worth \$90K+.
- Led UX modernization initiatives across four enterprise products while achieving WCAG accessibility compliance.

09/2011 – 10/2018
India & Japan

Tata Consultancy Services | Insurance & Banking

Trainee > Application Developer > Development Lead > Lead Business Analyst

- Led large-scale enterprise modernization, migration, and integration initiatives for global insurance and banking customers, including AIG Japan and AIG UK.
- Managed migration and governance of 17M+ records across enterprise platforms using secure ETL, data profiling, and reconciliation processes.
- Partnered with architecture teams to design end-to-end enterprise systems and data management frameworks supporting mergers and legacy modernization.
- Delivered complex data transformation and business rule implementations that improved processing efficiency, data integrity, and operational performance.



Certificates

2022

Certified Scrum Product Owner (CSPO) | Scrum Alliance



Achievements

- Recipient of Employee of the Quarter award at Kovai.co.
- Keynote speaker for the Document360 2.0 product launch.